

Maestral International Capabilities Statement

Maestral is a team of globally recognized experts supporting the development, strengthening, and coordination of child protection systems to ensure children are free from violence, abuse, neglect and exploitation. Our mission is to ensure that all children, especially those most excluded and marginalized, are prioritized, and cared for in safe and nurturing families, communities and environments. Maestral's approach stresses the importance of a protective environment for strengthening human capital development, e.g. improved health and education outcomes, as a critical component of poverty reduction and economic growth strategies.



Maestral applies a holistic framework and seeks to strengthen linkages across sectors (health and HIV, nutrition, education, social welfare, and social protection) in early recovery and development settings. The company has worked in over 50 countries for a wide range of multi-lateral, bilateral, private and NGO clients. All services aim to strengthen national and sub-national capacity, structures and mechanisms, and support longer-term sustainable results for children in the context of family-based care.

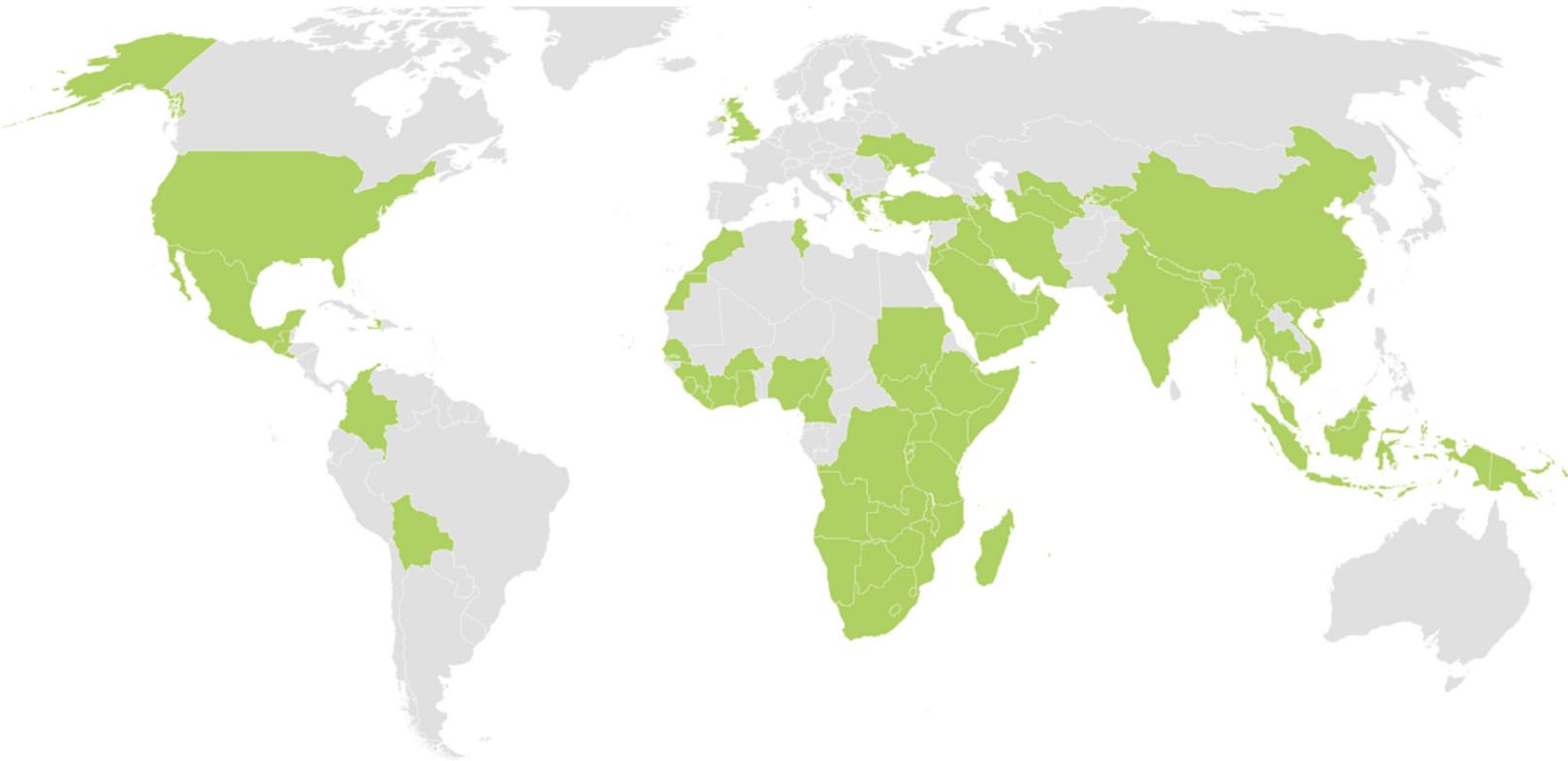
We work with clients to:

- **Produce reliable and child-centered evidence** to inform policy development and programming;
- **Strengthen the capacity of policy makers and practitioners** across sectors to integrate and coordinate children's protection concerns in sectoral plans, programs and budgets;
- **Translate policies and strategies into action** through costed action plans, strengthening the workforce and case management systems, and coordinating statutory and community-based structures;
- **Utilize qualitative and quantitative methods** to monitor and evaluate programs and policies to inform program interventions; and
- **Develop advocacy and technical resources**, including policy and advocacy briefs, strategy papers, meta analyses, literature reviews, and research articles in peer reviewed journals.

Maestral is aligned with and contributes to the global sustainable development agenda for children that seeks to ensure that no child is left behind. As such, our work focuses on a strategic number of priority areas:

- (i) **family strengthening** and care reform;
- (ii) preventing and responding to **violence against children** of all ages in all settings;
- (iii) ensuring children's wellbeing through strengthening linkages between **community-based and statutory child protection mechanisms and structures**;
- (iv) working with **key populations** of children who are at disproportionate risk of, and impact from, child protection violations because of their isolation, marginalization, discrimination, gender inequity and stigma from mainstream child protection interventions; and
- (v) integrating **social protection and child protection** to promote child, family and community resilience.

Maestral has worked in over 75 Countries



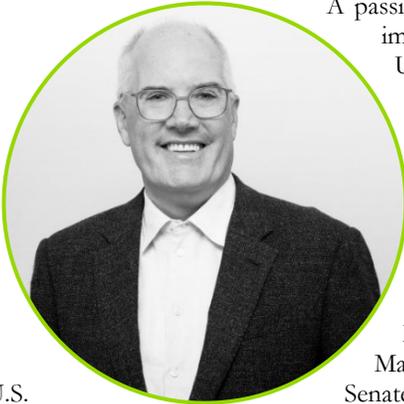
Maestral works with a wide range of multi-lateral, bilateral, private and NGO client

Asia Pacific Regional Network for Early Childhood
ARS Progetti
Better Care Network
Boston College
Chemonics International Inc.
ChildFund
Columbia Group for Children in Adversity
Catholic Relief Services
Elevate Children Funders Group EveryChild
EuropeAid
Firelight Foundation
GHR Foundation
GH Pro
Give a Child a Family
Global Social Service Workforce
Health Focus
Intrahealth/ CapacityPlus
IPE Global

JSI - Advancing Partners & Communities
Lumos
Luxembourg Institute of Socio-Economic Research
MacArthur Foundation
NORC at the University of Chicago
Oak Foundation
Oxford Policy Management
Plan International
Regional Psychosocial Support Initiative
Save the Children
SOS Children's Villages International
State of Tabasco, Mexico
Swiss Agency for Development and Cooperation
The World Bank
UNICEF
UN Women
USAID

Highlighted Work

Philip Goldman, President
Minneapolis, MN, USA



A passionate advocate for children, Philip has decades of experience in designing, negotiating and implementing comprehensive human development programs for the World Bank, USAID, UNICEF and private foundations, and covering the social and child welfare, health and education sectors. Philip's founding vision was to have Maestral focus on policy and institutional reforms that maximize the ability of children to reach their full potential, contributing to long term and intergenerational poverty reduction, economic growth, and social cohesion. Drawing on Maestral's experience in over 70 countries, he has positioned the organization to provide comprehensive technical advice and support on social work and case management as core elements of child protection systems strengthening. Since 2018, Philip has been a member of the Member of the *Lancet* Commission on the Institutionalisation and Deinstitutionalisation of Children. Philip partnered with CRS and Lumos to secure a major Global Development Alliance on children's care funded by the MacArthur Foundation, USAID and the GHR Foundation in 2017. Philip has testified before the U.S. Senate Appropriations Committee on U.S. programming for children in adversity, and he was a member of the Publications Committee for the U.S. Evidence Summit on Children Outside of Family Care. He has extensive current and past board and philanthropic experience, including Mayo Clinic, the Opus College of Business at the University of St. Thomas, the Better Way Foundation, Court Appointed Special Advocates (D.C.), the Global Social Service Workforce Alliance, the Advisory Board of the Congressional Coalition on Adoption Institute, Progress Valley, the Sieben Foundation and the International Leadership Institute.
Language: English (native) and Russian

Cassie Landers, Founding Partner
New York, NY, USA



Cassie has over 20 years of field level experience providing policy and program support to over 60 UNICEF country offices in Southern Africa, South Asia, East Asia, Middle East and North Africa, Central Asia and Eastern Europe.
Language: English

Leonora Borg, Senior Associate
London, United Kingdom



Leonora is an international child safeguarding and protection specialist, with seventeen years of experience. She focuses on preventing and responding to violence against children; capacity building; and research, monitoring and evaluation with children. *Languages: English*

N. Beth Bradford, CTWWC Technical Director
Peterborough, NH, USA



Beth is an international child protection consultant with twenty-five years of experience. Her work has focused on child protection and care systems development, case management, care reform, early childhood development, and family strengthening.

Language: English and Romanian

Kelley McCreery Bunkers, Senior Associate
Nairobi, Kenya



Kelley is an international child protection and social welfare consultant with twenty-five years of experience working in Eastern Europe, Latin America, and Sub-Saharan Africa. Her work is focused on systems strengthening and child protection, care reform, case mgmt, children and HIV and the social service workforce.
Language: English, Spanish, and Romanian

Janet du Preez, Senior Associate
Johannesburg, South Africa



Janet du Preez is a development consultant, a social worker by profession with more than 40 years' experience, in direct service delivery to all vulnerable groups, specifically children.
Language: English and Afrikaans

Mari Hickmann, Senior Associate
Raleigh, North Carolina, USA



Mari is an international child protection and social welfare consultant with over ten years of experience working in Eastern Europe, Sub-Saharan Africa and Southeast Asia. Her work is focused on alternative care for children, monitoring and evaluation and system strengthening. *Language: English*

Highlighted Work

Shar Kurtishi, Senior Associate

Pristina, Kosovo



Shar is a public finance specialist with 15 years of experience in the design, administration and management of PFM systems and three years of direct involvement in social protection and child protection strategies.

Language: Albanian, English, Serbian, and German

Atieno Odenyo, Senior Associate

Nairobi, Kenya



Atieno has extensive experience in international development. She has worked with direct service delivery focusing on gender-based violence against women and children, people with disabilities, the elderly, refugee rights and integration.

Language: English, Swedish, Portuguese, and Spanish

Viktoria Perschler, Senior Associate

Washington, DC, USA



Viktoria is an international consultant with over 20 years of experience in child protection and almost 10 years in gender-based violence. Her experience includes working with governments and other stakeholders to create inclusive national child protection strategies.

Language: German, English, French, Portuguese, and Spanish

Anna Nordenmark Severinsson, Senior Associate

Geneva, Switzerland



Anna has international professional experience from Central and Eastern Europe and Central Asia, Africa, and South Asia, including 15 years in project and programme management positions. The focus of her work is on reforms of welfare and social protection sectors.

Language: Swedish (native), English, and French

Joanna Wakia, Senior Associate

Nairobi, Kenya



Joanna is a monitoring, evaluation and research specialist, with a particular interest in family reintegration and prevention of family-child separation. She has 13 years' experience building M&E systems and capacity, leading evaluations, and developing operating procedures. *Language: English and French*

Emmanuel Wireko Antwi-Boasiako

Accra, Ghana



Emmanuel has over a decade of experience in results-based project management, strategic planning, and institutional strengthening. His work focuses on building capacities of government and stakeholders in assessing, addressing, and monitoring care reform, the social workforce, and eliminating child labour.

Language: English

Siân Long, Senior Associate

Oxford, United Kingdom



Siân has worked on child protection and issues impacting children affected by HIV and AIDS and violence for over twenty-five years. She focuses on linking policy and programming, gender and child rights.

Language: English, Spanish, Portuguese, and French

Bill Philbrick, Senior Associate,

Atlanta, Georgia, USA



Bill is a child protection, global health, and ICT systems strategist and lawyer with over 22 years of experience in HIV and AIDS, child protection, systems strengthening and integrated programming to improve the well-being of children.

Language: English

Sully Santos de Uclés, Senior Associate

Guatemala City, Guatemala



Sully has been working for more than 25 years to improve child welfare and protection systems with national and international organizations as well as national and sub-national government offices. Her work is focused on Latin American protection systems and workforce strengthening.

Language: Spanish and English

Francesca Stuer, Senior Associate

Antwerpen, Belgium



Francesca has over twenty years of experience working with governments and stakeholders to strengthen social welfare, child protection, and HIV and AIDS prevention and response systems; translate policy to programming; and develop capacity strengthening approaches. *Language: Dutch, English, and French*

Anna Jolly, Associate

Kampala, Uganda



Anna is an international child protection practitioner, with experience in East Africa and South East Asia. Her work is focused on case mgmt., reintegration, alternative care, response to violence against children, family strengthening, and strengthening the social service workforce.

Language: English

MacArthur Foundation



Changing The Way We CareSM

Client: John D. and Catherine T. MacArthur Foundation and USAID funded;
Subcontracted by Catholic Relief Services

Changing The Way We CareSM (“CTWWC”) is a bold initiative designed to promote safe, nurturing family care for institutionalized children or children at risk of child-family separation. This includes strengthening families and reforming national systems of care for children, including family reunification and reintegration, development of alternative family-based care (in keeping with the United Nations Guidelines for the Alternative Care of Children). CTWWC is a consortium of three partners (Catholic Relief Services, Lumos and Maestral International), joined, through a Global Development Alliance (GDA), by three donors (MacArthur Foundation, USAID and GHR Foundation). CTWWC is starting up in a context of growing interest in care reform, and as a result of a growing global understanding that institutional care of children is a significant problem that will be best addressed through collaboration between national, regional and global stakeholders to develop alternative care systems supportive of family care. Grounded in the work of three demonstration countries (Kenya, Guatemala, Moldova), as well as regional and global engagement, CTWWC will seize the momentum to help advance care for children toward and over a tipping point where government and non-government care systems, civil society initiatives, and public attitudes and behaviors focus on keeping children in safe and nurturing families.

Contract Dates October 2018 – Present
Contact Anne Smith, Global Director
anne.smith@crs.org



MWENDO: OVC Program Nyanza, Western and Rift Valley Counties of Kenya

Client: USAID-funded; Subcontracted by Catholic Relief Services



MWENDO will reach 326,000 OVC from 140,000 households in the five years of the project period, with diverse services based on identified and assessed need. In Year 1, MWENDO will not recruit new OVC but will re-assess and enroll the 238,145 OVC being served by APHIA plus Western, AMPATH and APHIA Plus Nuru Ya Bonde. After re-assessment and enrollment, MWENDO will develop case plans and/or graduation plans for each of the OVC and OVC households that are on path to graduation and those that are ready to graduate respectively. The project will then conduct a second phase-in re-assessment (6 months after the initial re-assessment) for the households that will be on the path to graduation. To ensure continued care and support to OVC transferred to MWENDO from previous projects during the transition period, MWENDO will enter a three months temporary working arrangements with the current 79 LIPs to ensure a necessary and smooth transition of the OVC. The process to establish longer term engagement with a total of 45 LIPs will take place concurrently and should be in full operation by October 2017.

Contract Dates 2017 – Present
Contact Marcy Trueb Head of Programming, CRS Kenya
Catholic Relief Services
Baltimore, MD USA
Marcy.Trueb@crs.org



Institutionalisation and deinstitutionalisation of children

Client: The Lancet

Maestral President, Philip Goldman, is a Member of the Lancet Commission on the Institutionalisation and Deinstitutionalisation of Children. This Lancet Group Commission

advocates global reform of the care of separated children through the progressive replacement of institutional provision with safe and nurturing family-based care. It provides essential information on both the global scale of institutionalisation and its physical, social, and mental health consequences. It presents a pragmatic roadmap for carefully managed change. The full Commission is accessible online: <https://www.thelancet.com/commissions/deinstitutionalisation>

Contract Dates Published June 2020
Contact Jane Godsland, Editor-in-Chief, The Lancet Child & Adolescent Health
Jane.Godsland@Lancet.com



Scaling Up Child Protection: Discussion Paper

Client: UNICEF

Maestral produced a two-volume discussion paper to inform UNICEF's forthcoming 2022-2025 global strategic plan, which will include a core component on bringing child protection to scale. The first volume provides a contextual framework for scaling, including a historical perspective on the child protection sector, UNICEF's role, and how child protection is currently positioned to go to scale. It also provides a definition for scaling and highlights key considerations to take into account when developing a scaling strategy, including case studies from various country contexts. The second volume provides a practical conceptual framework that UNICEF country offices can use to support scaling up child protection.

Contract Dates December 2019 – June 2020
Contact Sumaira A Chowdhury
sachowdhury@unicef.org



Develop gender-responsive guidance for the design, implementation and M&E of parenting programmes for violence prevention

Client: UNICEF

In partnership with UNICEF, Maestral has built upon the two regional reviews of parenting programmes that Maestral had undertaken in UNICEF MENARO and EAPRO, along with other global experiences of the service provider, to develop practical guidance on parenting programmes to prevent violence in the home. The guidance focuses on family and community factors that contribute to a protective environment and on those factors that help eliminate risks of violence. The guidance also addresses gender norms alongside or as part of parenting and caregiver support programmes tackling VAC and IPV in the home.

Contract Dates September 2019 – June 2020
Contact Stephen Blight
sblight@unicef.org



Feasibility Study for Child Guarantee

Client: European Commission funded; Subcontracted by Luxembourg Institute of Socio-Economic Research (LISER)

In 2015, the European Parliament called on the European Commission and the European Union Member States, “ to introduce a Child Guarantee so that every child in poverty can have access to free healthcare, free education, free childcare, decent housing and adequate nutrition, as part of a European integrated plan to combat child poverty”. Following the subsequent request by the Parliament to the Commission to implement a Preparatory Action to explore the potential scope of a Child Guarantee for vulnerable children, the Commission ordered a study to analyse the feasibility of such a scheme. Maestral consultants Véronique Lerch and Anna Nordenmark Severinsson developed the Target Group Discussion Paper on Children in Alternative Care for this feasibility study.

Contract Dates December 2018 – May 2020

Contact Eric Marlier, International Development Coordination
LISER
Eric.Marlier@liser.lu



Zimbabwe Pathways

Client: USAID-funded; Subcontracted by Catholic Relief Services



In partnership with Catholic Relief Services, Maestral provided technical support to the Pathways project under USAID Zimbabwe. *Pathways* will use economic strengthening, local ownership and leadership, and gender transformation to strengthen the capacity of HIV-affected individuals, households (HH) and communities to progress along pathways out of poverty, along functional service referral pathways, along continuum of care pathways to reach the 90-90-90 targets, and along age and stage appropriate pathways that promote positive child, adolescent, and youth health, wellbeing, and development. *Pathways* will deliver a child-centered, family-focused, community-based package of evidence-based/informed interventions in Bulawayo, Guruve, Gweru, Harare, Insiza, Lupane, Matobo, Mazowe and Nkayi.

Contract Dates January 2018 – 2020
Contact Roselyn Were, Chief of Party
roselyn.were@crs.org

Coordinating Comprehensive Care for Children (4Children)

Client: USAID-funded; Subcontracted by Catholic Relief Services

Maestral International is a member of a consortium led by CRS for the Coordinating Comprehensive Care for Children (4Children) project. 4Children is a five- year, USAID-funded project addressing the need for improved health and wellbeing outcomes for orphans and vulnerable children (OVC) affected by HIV/AIDS and other adversities. 4Children aims to identify and promote appropriate, effective practices in child welfare and protection. The project is designed to provide capacity building and system strengthening support for national and local governments and civil society organizations to foster country ownership. Other members include IntraHealth, Pact, Plan and Westat with collaborating partners African Child Policy Forum, Parenting Africa Network (PAN), and the Regional Psychosocial Support Initiative (REPSSI). Maestral is providing technical assistance on the following activities:

- Global guidance and case studies on Case Management, Referral Systems and Graduation in OVC programming
- Social Service System Strengthening Indicators
- HIV Testing and Services case studies
- Integrating Violence Against Children prevention and response activities
- Supporting the integration of Early Childhood Development within HIV/health platforms
- Family Strengthening
- Keeping Children in Healthy and Protective Families – case management package
- Strengthening linkages between clinic and community child and adolescent survivors of sexual violence
- Site Information Management Systems
- Democratic Republic of the Congo: Strengthening an HIV-sensitive social welfare system for vulnerable children
- Kenya: Supporting OVC programming, development of an investment case
- Lesotho: Determined, Resilient, Empowered, AIDS-free, Mentored, and Safe (DREAMS) Partnership
- Namibia: Technical assistance to the Ministry of Gender Equity and Child Welfare



- Nigeria: Technical assistance to PEPFAR OVC implementing partners
- Swaziland: Strengthening child protection services
- Ethiopia: Evaluation of Strengthening Public Sector Social Services System
- Mozambique: Social welfare workforce system strengthening
- Malawi: Quality care and support services for OVC

Contract Dates September 2014 – September 2019

Contact Thomas Fenn, 4C Project Director
Catholic Relief Services
Baltimore, MD USA
Thomas.fenn@crs.org



Supporting UNICEF India's Country Strategy to End Violence against Children

Client: UNICEF India

Maestral International supported UNICEF India in developing and finalizing the UNICEF Ending Violence against Children (EVAC) country strategy with a focus on prevention in collaboration with Ministry of Women and Child Development, UNICEF's implementing partners and State offices. Following an organized national level learning event on prevention of violence against children, the lead consultant provided a document on promising practices to prevent and respond to VAC in India. In consultation with internal and external stakeholders, a final strategy on ending violence against children, package of interventions, indicators and differentiated approaches was developed for the Indian context and existing results framework. To support the strategy, a revised concept note for resource mobilization and funding proposal was also developed.

Contract Dates September 2019 – March 2020

Contact Dhuwarakha Sriram, dsriram@unicef.org



Morocco Capitalisation Project Pilotes Familles D'Accueil

Client: UNICEF Morocco

Maestral International supported the FAPE Association to consolidate its expertise in foster care and auto-evaluate the foster care project's results. The team also supported FAPE to document, organize and strengthen its processes and related tools in comprehensive and clear operating procedures aligned with best practice. The assignment also identifies how foster care practice implemented by FAPE, and other organisations in Morocco, align with international standards and best practice.

Contract Dates 15 October 2018 to February 2020

Contact Karima Kessaba
UNICEF Morocco
kkessaba@unicef.org



Child Protection Workforce Framework and Assessment: Latin America and the Caribbean

Client: UNICEF LAC Regional Office

Maestral International worked with the UNICEF LAC Regional Office to develop a child protection workforce strengthening framework and baseline UNICEF can use to gauge and orient its future contributions in the child protection workforce. Together with UNICEF, the Maestral team developed a framework for child protection workforce strengthening in Latin America and the Caribbean; developed tools to assess the workforce at national and sub-national levels; analyzed the child protection workforce in four countries including Mexico, Bolivia, El Salvador, and Barbados; and presented country level and aggregated findings and recommendations during two webinars in

English and Spanish. The project deliverables were informed by the UNICEF and GSSWA Framework for Strengthening the Social Service Workforce for Child Protection and related tools.

Contract Dates March 2019 to February 2020
Contact Monica Darer
UNICEF LAC Regional Office
mdarer@unicef.org



Evaluation of NWCCW-UNICEF Joint Child Friendly Spaces Project in China (2008-2015)

Client: UNICEF China Country Office

The Maestral team worked with the UNICEF China Country Office to identify good practices, lessons learned and evidence gained through experience which UNICEF China and partners should retain for future use to help strengthen the Child Friendly Spaces (CFS) as a model for a) a child protection program response during emergencies and b) a community-based child protection and welfare service delivery mechanism that can be scaled up with quality in China.

Contract Dates July 2018 to December 2019
Contact Ron Pouwels
UNICEF China Country Office
rpouwels@unicef.org



Parenting Programmes for parents/caregivers of children and adolescents in the Middle East & North African Region with a focus on Jordan

Client: UNICEF MENA Regional Office and UNICEF Jordan Country Office

Maestral supported the UNICEF MENA Regional Office and UNICEF Jordan Country offices to contribute to the provision of technical assistance and quality assurance of programme implementation by ensuring that country offices in MENA and other regions have strengthened and timely access to high quality technical expertise and implementation guidance on positive parenting programmes across the life cycle. For UNICEF MENA, Maestral developed: a global desk review on the parenting interventions and intervention elements associated with effectiveness across the life course with a particular focus on the MENA region; mapped parenting programmes across the region; developed a regional strategic framework for parenting support interventions for UNICEF, with a road map for implementation; and developed a practical guide of resources for designing and delivering parenting programmes. For UNICEF Jordan, Maestral supported a review of the existing national parenting programme – 'Better Parenting Programme' and developed a revised programme, for younger years and adolescents, that reflects recent evidence and feedback from parents and facilitators.

Contract Dates June 2019 to January 2020
Contact Sajeda Atari, UNICEF Jordan Country Office, satari@unicef.org
Anthony MacDonald, UNICEF MENA Regional Office, amacdonald@unicef.org



Case Management Support – Greece

Client: Catholic Relief Services, Greece

Maestral Senior Associate Atieno Odenyo, provided technical support to the CRS Greece Urban Shelter Project Team to transition case management support from provision of immediate service needs to longer term asylum seeker and refugee integration planning with an overall strengthened beneficiary-centered approach. Maestral supported in identifying necessary project staff behavioral competencies needed to implement improved case management system and provided training to the teams on priority areas.

Contract Dates July to November 2019
Contact Ana Ferreira
Catholic Relief Services
ana.ferreira@crs.org



Formative research on violence against children (VAC) in homes to inform opportunities for positive parenting in Sierra Leone
Client: UNICEF Sierra Leone

Maestral worked with UNICEF Sierra Leone to develop and carry out a formative study to situate the current state of violence against children (VAC) in homes, including violent discipline, in Sierra Leone, and to inform opportunities for positive parenting interventions in Sierra Leone. The study measured the prevailing trends of knowledge, attitudes and practices relating to negative forms of child discipline and care, through an in-depth exploration of the underlying factors contributing to the intractability of the problem, personal and community beliefs, cultural values, the decision-making process within families, and perceived social benefits and consequences of physical punishment in six selected geographic regions. Based on the evidence, the Maestral team provided suggestions for evidence-based positive parenting programmes and other family strengthening initiatives to prevent violence against children in Sierra Leone.

Contract Dates July to December 2019
Contact Yuichiro Yamamoto
UNICEF Sierra Leone Country Office
yyamamoto@unicef.org



Support knowledge generation and implementation of evidence-based methodology to promote responsible fatherhood in Angola
Client: UNICEF Angola

Maestral and partner Plan Evaluation, worked with UNICEF Angola Country Office, the C4D Manager, INAC/MASFAMU, Ministries of Justice and Human Rights, Health and Education, and national civil society organizations to develop and support the implementation of an evidence-based methodology to promote responsible, nonviolent fatherhood and gender-equitable childrearing practices. The methodology was based on evidence gathered through a baseline study which generated a more in-depth understanding of dynamics of gender and fatherhood in Angola and on a desk review that will explore issues on and around gender-equitable childrearing practices and fatherhood at a global, regional and national level.

Contract Dates September 2019 – January 2020
Contact Cecilie Modvar
UNICEF Angola Country Office
cmodvar@unicef.org



Developing a Comprehensive Sexual and Gender-Based Violence Prevention Strategy for Liberia
Client: UN Women Liberia

Maestral supported the development and design of a comprehensive SGBV prevention strategy and an implementation plan that aimed to bring and create behavioral, attitudinal change as well as addressing the social and cultural norm changes related to SGBV, HP and SRHR at the national and county levels. The team built upon best practices locally and within the region, the strategy is

transformative and involves the process of behavioral, attitudinal, and social change which starts with prevention and moves on to protection, response and reintegration.

Contract Dates June to September 2019
Contact Pearl Atuhaire
UN Women Liberia
pearl.atuhaire@unwomen.org



Finalization of Referral Tools for KIDSS Project

Client: Catholic Relief Services

Maestral consultant Francesca Stuer, supported CRS Cameroon in the development of guidelines for establishment of health district level referral networks to ensure effective referral and counter referral in support of their Key Interventions to Develop Systems and Services for Orphans and Vulnerable Children (KIDSS) project. Maestral assisted the team in conducting necessary consultations and information gathering remotely, and led the process in finalizing all referral guidance, tools, assessment and training materials.

Contract Dates July 2018 to December 2019
Contact Oliver Mokom
Catholic Relief Services
Oliver.Mokom@crs.org



Multi-country Review of the State of the Social Service Workforce in Middle East and North Africa

Client: GSSWA

Together with the Global Social Service Workforce Alliance and UNICEF MENARO, Maestral conducted a review of the social service workforce in eight countries in the Middle East and North Africa and developed a regional report summarizing findings and recommendations for workforce strengthening. This involved a desk review, contextualizing methodology and tools in each country and working with UNICEF Country Offices and government officials representing line ministries to ensure data collection. Maestral used the collected information to create a baseline of information and data on the status of the social service workforce in each of eight countries in the MENA region (Djibouti, Iran, Jordan, Lebanon, Morocco, Palestine, Sudan and Tunisia). In each country, Maestral worked closely with the UNICEF Country Office and the Country Task Force (i.e., Steering Committee) to validate the findings of the review and to develop action plans for social service workforce strengthening

Contract Dates May 2018 to September 2019
Contact Anthony MacDonald, UNICEF MENA Regional Office, amacdonald@unicef.org
Betsy Sherwood, GSSWA, betsy@socialserviceworkforce.org



Research and analysis on SDG 16, developing content around child protection for advocacy events to be held in the lead up to the ISPCAN International Congress in Oman

Client: UNICEF Oman

Maestral Senior Associate, Kelley Bunkers, supported UNICEF Oman in designing and preparing the content for a High Level Political Meeting (HLPM) event held in New York in July 2019 highlighting the Sultanate of Oman's efforts in reaching SDG 16.2 (ending violence against children). The Maestral team prepared an extensive desk review of the current child protection landscape in Oman to support this event as well as a run of show, designed materials for a panel discussion including questions, background information and suggested content for responses. The event involved high level government leadership from the Sultanate of Oman, UNICEF HQ and various

diplomatic missions. The HLPM was instrumental in highlighting efforts to address VAC in the Sultanate as well as create interest in and draw attendance to the ISPCAN conference held in Muscat in September 2019.

Contract Dates June to July 2019
Contact Franziska Salem
UNICEF Oman Country Office
frsalem@unicef.org



Standardization of Social Work Curriculum for Training of Social Workers in Sierra Leone

Client: UNICEF Sierra Leone

Maestral is supporting the Sierra Leonean Ministry of Social Welfare Gender and Children's Affairs (MSWGCA) to formalize/institutionalize social work training by bringing together practitioners and academics of social work to review and standardize existing curricula to make them context specific as well as user-friendly, building the necessary competencies required for the practice of social work in Sierra Leone. Through this work, Maestral will assist with formalizing the training of social workers in the MSWGCA.

Contract Dates October 2018 to June 2019
Contact David Lamin
UNICEF Sierra Leone Country Office
dlamin@unicef.org



Positive Parenting Programme Review in the East Asia and Pacific region

Client: UNICEF East Asia and Pacific Regional Office

Under the guidance and support of the UNICEF East Asia and the Pacific Regional Office and in close collaboration with country offices, Maestral conducted a review of parenting programmes in the East Asia and the Pacific region and developed guidance for planning, designing and strengthening public positive parenting programmes and create an enabling environment for nurturing care, policies and services for children. The guidance was designed for key national level stakeholders engaged in or responsible for promoting parenting interventions. The parenting review involved desk review, developing methodology and tools, data collection in seven countries (Cambodia, Malaysia, the Philippines, Papua New Guinea Thailand, Timor-Leste and Viet Nam), and recommendations for strengthening parenting programming.

Contract Dates 2018-August 2019
Contact Rachel Harvey
Child Protection Regional Adviser, UNICEF EAPRO
rharvey@unicef.org



Parenting Programming Webinars

Client: The Human Safety Net

Maestral International delivered parenting programming webinars that helped participants understand what parenting programmes are and their rationale, understand the link between the programmes and early child development, methodologies for delivering the programmes, as well as discussing challenges with implementation and working with stakeholders.

Contract Dates February 2019

Contact Francesca Vezzini
Programme Manager, The Human Safety Net
francesca.vezzini@generali.com



Consultancy on the Implementation of Child Protection Programming for Unaccompanied Minors and Survivors of Gender Based Violence

Client: Catholic Relief Services and Caritas Lebanon

Maestral International Senior Associate Severine Chevrel supported Caritas Lebanon (CL) and Catholic Relief Services in implementing quality protection programming in-line with international standards for unaccompanied minors and children (UAM) and survivors of gender-based violence (GBV) in Lebanon. This effort included drafting guidance notes of standard operating practices for service providers and contributing to the design of a concept note to support service providers.

Contract Dates January 2019 – July 2019

Contact Katy Cantrell
Catholic Relief Services
katy.cantrell@crs.org



Case Management Supervision and Coaching Lessons Learned Report

Client: International Rescue Committee

Between 2016 and 2018, the Global Alliance for Child Protection for Humanitarian Action (CP Alliance), through the Case Management Task Force (CMTF) prioritized the creation of Supervision and Coaching guidance, tools and a training package as a supplement to the Interagency Child Protection Case Management Training. Trainings of trainers (TOT) targeted interagency country teams in eight countries to disseminate the materials with the goal of increasing supervisors' confidence, capacity and technical support to case management teams in order to provide safe, ethical and competent services to vulnerable children and their families.

Maestral International developed a report to summarize lessons learned from the project and identify recommendations with a focus on:

- The successes and challenges of the project roll-out in the eight countries participating;
- Interagency collaboration;
- The effectiveness of the contextualization and localization approach; and
- Influence on case management teams' supervision practices.

Contract Dates January 2019 – June 2019

Contact Colleen Fitzgerald
CP Case Management Specialist, International Rescue Committee
Colleen.Fitzgerald@rescue.org



Conceptualising a Child Footprint Index for Businesses

Client: UNICEF

Maestral in partnership with DevStat scoped options for creating a “child footprint” index, providing detailed information about each option, including strengths and weaknesses, threats and opportunities, with an overview of methodological and strategic considerations and challenges.

Maestral and DevsStat presented strategies for how UNICEF could take forward the development of a selected tool or index, including options for operationalization that considered the role of third-party institutions supporting the work or hosting the Index.

Contract Dates November 2018 – April 2019
Contact Ida Hyllested
UNICEF
ihyllested@unicef.org

Kafala Study in Morocco

Client: International Social Services

This study was undertaken as part of the project “Himaya”, jointly implemented by UNICEF, the Ministry of Justice and funded by the European Union. The main objective of the study was to deeply explore the administrative and judicial procedures of Kafala implementation in Morocco, identify the main gaps and accordingly, develop informed recommendations to strengthen the system. Building on the Moroccan experience, the study aimed to contribute in developing a leading Moroccan model in Kafala, to guide other Arab and Islamic countries, in improving their alternative care system.

Contract Dates February 2017 – December 2019
Contact Mia Dambach
International Social Service (ISS)
mia.dambach@iss-ssi.org

Dancing with Data: How to use data and how not to use data to strengthen child protection systems – Harvard FXB

Client: Harvard University

Maestral Senior Associate David Tobis developed and taught a module on using data and evidence for policy and program decisions to strengthen child protection systems. The presentation was part of the Harvard FXB course, Child Protection Executive Education.

Contract Dates June 2018
Contact Elizabeth Gibbons
lizgibbons53@gmail.com>



Childnomics Research Project

Client: Eurochild

Childnomics presented research findings help people reflect on the long-term social and economic return of investing in children and families within a given national or sub-national context. The project evaluated and presented a rights-based foundation for investing in children and covered a range of universal and targeted services including social protection, disability services, parenting programs, child protection programs, and alternative care.

Contract Dates June 2018 – November 2018
Contact Jana Hainsworth
Secretary General
jana.hainsworth@eurochild.org

Development of Terre des Hommes Netherlands three-year country strategic plans for Ethiopia, Kenya, Tanzania and Uganda

Client: Terre des Hommes Netherlands

Maestral provided technical support in the development of Terre des Hommes Netherlands (TdH NL) three-year country strategic plans for Ethiopia, Kenya, Tanzania and Uganda as well as a regional plan. The project included reviewing challenges, achievements and lessons learned, as well as assessing the opportunities, networks and stakeholders in the countries where TdH NL operates.

Contract Dates August 2018 – December 2018
Contact Grace Kirui
Programme Development Manager
g.kirui@tdh.nl



Child protection system and services costing and review of budgetary processes and allocations for child protection in Kenya

Client: UNICEF

Maestral conducted a costing analysis of the child protection system and prevention and response services for children in Kenya as well as providing an estimate of the financing gap to fund national child protection related programmes and strategies. The analysis took into consideration the approach and status of the child protection system in Kenya as reflected in its laws, policies, strategies, guidelines, and regulations.

Contract Dates September 2017 – November 2018
Contact Catherine Kimotho
ckimotho@unicef.org



JSI Research & Training Institute, Inc.

Performance Evaluation of the Child Care Reform Project in Uganda

Client: Advancing Partners and Communities, JSI Research and Training Institute, Inc.

Maestral, together with Oxford Policy Management, supported JSI and APC to conduct an independent performance evaluation of a childcare reform project to be implemented in Uganda. The performance evaluation was designed to measure the performance and sustainability of the project activities and identified broader lessons related to preventing unnecessary separation of children from families and facilitating family reintegration.

Contract Dates January 2015 – November 2018
Contact Olga Cojocari, Grants Officer
Advancing Partners and Communities
Olga_cojocari@jsi.com



Mapping of the Family Strengthening and Children's Alternative Care Landscape in Zambia

Client: The Better Care Network

Maestral conducted a mapping of the family strengthening and children's alternative care landscape in Zambia. The project included an analysis of the linkages, strengths, weaknesses, gaps and challenges in relation to family strengthening and children's alternative care in Zambia considering issues such as funding, human capacity, evidence-base and levels of knowledge and awareness. The resulting report was disseminated to Zambian stakeholders in order to help inform discussions during the Zambia national consultation on children's alternative care and care reforms.

Contract Dates September 2016 – March 2018
Contact Florence Martin, Director
Better Care Network
Florence.martin@bettercarenetwork.org



Evaluation of Retrak-Chisomo's Children's Club's Project: "The Provision and Strengthening of Support for Street Children, Families and Communities in Malawi"

Client: Retrak

"The Provision and Strengthening of Support for Street Children, Families and Communities in Malawi" is a Retrak project funded by Humanitarian Dignity Fund (HDF) aimed at providing protection and other basic services to street connected children. Maestral conducted an evaluation that assessed the performance of the project in terms of the following: output and outcomes, achievements, and identifying good practices, challenges and lessons learned. The evaluation also investigated the overall effectiveness of the project against the objectives and provided further insight and learning to Chisomo Children's Club, helping them to plan the way forward for the organisation, including how to adjust, build on or phase out activities. The final evaluation assessed the extent to which the project was succeeding in terms of efficiency, effectiveness, relevance and sustainability.

Contract Dates March 2018 – November 2018
Contact Maggie Crewes
Maggie.Crewes@retrak.org



Development of a contextually appropriate model of cross-sectoral case management for strengthened IECD, child protection and disability inclusion in Oman

Client: UNICEF

Maestral worked with UNICEF and the Government of Oman's Ministries of Social Development, Health and Education to assess current cross sectoral referral pathways and access to IECD, child protection and children with disability services, and design a contextually appropriate cross-sectoral platform including standard operating procedures and tools for improved case management for all children in Oman, particularly those with child protection risks, disabilities and/or below the age of five years.

Contract Dates September 2017 – July 2018
Contact Maha Damaj,
Deputy Representative,
UNICEF Oman
mdamaj@unicef.org



Review of the National OVC Policy 2004 and Development of the National Children Policy

Client: UNICEF

Maestral provided technical assistance to Uganda's MoGLSD and MoIA for the development of Comprehensive national child protection policy and costed action plan. Specifically Maestral worked with the key stakeholders to assess the relevance of the underlying vision, principles and actions of the OVC policy in: making recommendations on the current OVC policy to pave way for a new child policy; reviewing all identified child related policies including the Child Labour Policy for their appropriateness with a view to align them into one comprehensive Child Policy; developing a comprehensive Child Policy that addressed all four pillars of children's rights to Survival, Development, Protection and Participation; and developing a costed Child Protection National Action Plan that is aligned to the new child policy.

Contract Dates January 2017 – July 2018

Contact Harriet Akullu
UNICEF Uganda
hakullu@unicef.org



Develop Roadmap for Ending Child Marriage and FGM/C by 2025

Client: IPE Global and UNICEF

Maestral worked with IPE Global and UNICEF Ethiopia to cost the action plan to end FGM/C and child marriage, develop a report showing what was spent at national level in the previous 3 years on efforts to end FGM/C and child marriage; and develop a national and 9 regional costed action plans to end FGM/C and child marriage.

Contract Dates November 2017 – June 2018

Contact Sunil Verma, Country Head Ethiopia
IPE Global
sunilverma@ipeglobal.com



Rapid Assessment of Institutional Effectiveness and Operational Capacity of the Social Welfare Fund in Yemen

Client: UNICEF

Maestral worked with key stakeholders to assess the institutional effectiveness and operational capacity of the Social Welfare Fund (SWF) at both central and decentralized level in Yemen to delivery social cash transfers, understand how the conflict affected the SWF's capacity, diagnose institutional challenges and bottlenecks, and propose strategies, next steps, and approaches to mitigate identified concerns and improve the SWF's capacity to deliver cash transfers to beneficiary list recipients throughout the country.

Contract Dates August 2017 – May 2018

Contact Faniya Mussayeva, Chief Social Policy
UNICEF Yemen
fmussayeva@unicef.org



Action Plan on Children in Adversity

Client: Global Health Program Cycle Improvement Project | GH Pro, Dexis Consulting Group

Maestral International was contracted by GH Pro, Dexis Consulting Group to work with USAID, other USG agencies and additional actors to write the new U.S. Government Action Plan on Children in Adversity. Maestral provided technical support in planning, facilitating and coordinating the process to draft a new USG strategy for children in adversity. Maestral provided assistance with interagency consultations, drafting the new strategy under the policy guidance of DCHA/DRG and the interagency strategy working group, coordinating and facilitating interagency working groups, providing organizational development guidance, and other tasks to facilitate the completion of the new USG strategy.

Contract Dates January 2018 – April 2018

Contact Kate Bartram

Global Health Program Cycle Improvement Project | GH Pro
Dexis Consulting Group
kbartram@ghpro.com



Funding Stream Analysis

Client: Elevate Children Funders Group

In 2015, Elevate Children Funders Group (ECFG) Care Working Group (WG) members pooled funds to support research and advocacy initiatives to better understand key drivers and funding streams for alternative care. To this end, ECFG commissioned Maestral International, LLC to conduct a funding stream analysis in Uganda and Nepal in order to verify funding stream assumptions and get a clearer understanding for the role private and government funding plays in promoting (versus discouraging) different forms of family and alternative care. The study findings will help actors within and outside of the countries to advocate for shifts in funding and increased awareness on the risks of residential care, ultimately resulting in better care for children and more support for families.

Contract Dates February 2016 – March 2018

Contact Ghazal Keshavarzian

Director
Elevate Children Funders Group
ghazal.keshavarzian@elevatechildren.org



Review of the Lebanese Ministry of Social Affairs' national plan for safeguarding children and women of Lebanon

Client: UNICEF

Maestral conducted a review of the Lebanese Ministry of Social Affairs' national plan for safeguarding children and women of Lebanon by conducting an assessment of the first National Plan and completing a capacity assessment of MOSA at central and local levels. The findings were used to determine the current capacity to fulfil its mandate in child protection and GBV (prevention and response), and to inform MOSA's needs for capacity strengthening during and beyond National Plan 2. Maestral also assisted the government of Lebanon in preparing a Draft National Plan 2 with detailed narratives that included the situation of children and women in Lebanon, detailed outputs and activities, coordination and partnership mechanism, and monitoring and evaluation framework.

Contract Dates January 2017 – December 2017

Contact Johanna Eriksson Takyo, Chief Child Protection Programme
UNICEF Lebanon
jeriksson@unicef.org



Facilitation of the Development of the New National Plan of Action to End Violence Against Women and Children in Tanzania

Client: UNICEF

Maestral supported the development of the new National Plan of Action to end violence against Women and children in Tanzania, by facilitating the work shop with all stakeholders, support the writing of the strategy, and developing the costing and budgeting of the national plan of action.

Contract Dates May 2016 – November 2017

Contact Birgithe Lunk-Henriksen
UNICEF Tanzania
blundhenriksen@unicef.org



Case Management and Social Service Workforce Strengthening

Client: The Global Social Service Workforce Alliance, a project of the Tides Center

Maestral supported the Global Social Service Workforce Alliance (GSSWA) in the collaborative development of a case management core concepts and principles document and compendium of resources and tools to enhance the provision of case management services by the social service workforce. Through this project Maestral assisted GSSWA in establishing a new participatory case management interest group, facilitating regular discussions with this group, organizing and facilitating discussions at case management events and gathering feedback from participants, and synthesizing existing resources and case management tools into new products relevant and useful to the GSSWA membership.

Contract Dates January – June 2017

Contact Amy Bess, Coordinator
Global Social Service Workforce Alliance
abess@socialserviceworkforce.org



Development of the EAC Regional Minimum Package of Services for vulnerable children and youth in the EAC region

Client: REPSSI

Maestral International and the Global Trauma Project (GTP) were commissioned to support the East African Community (EAC) in developing a Regional Minimum Package of Services for Vulnerable Children and Youth (VCY) with an accompanying conceptual framework on Psychosocial care and Support (PSS) for VCY. The EAC Minimum package provided policy and programmatic guidance to the six EAC Partner States (Burundi, Kenya, Rwanda, South Sudan, Tanzania, and Uganda) and other relevant regional actors (such as international organizations, civil society and donors) on how to provide a coordinated and comprehensive set of minimum services, including HIV and AIDS, for vulnerable children and youth, to include PSS.

Contract Dates May 2016 – June 2017

Contact Naume Kupe, RIATT-ESA Project Manager
REPSSI

naume.kupe@repsi.org



Development of Best Interest Assessment Tool and Guide and Best Interest Determination Procedure in Ethiopia

Client: Save the Children

Maestral worked with Save the Children Ethiopia to strengthen the case management practice that are evolving as a strategy to address the issues of internal unsafe child migration and child trafficking. Maestral developed and utilized tools similar to BIA and BID procedures that leads for adequate, quality, and timely child protection services including ensuring accountability.

Contract Dates March – April 2017
Contact Getachew Adamu, Child Protection Specialist
Getachew.Adamu@savethechildren.org



Development of a Pilot Model on Child and Family Welfare in Indonesia

Client: UNICEF

Pusat Kajian Perlindungan Anak (“PUSKAPA”) and Maestral International (“Maestral”) collaborated to support UNICEF and the Indonesian Ministry of Social Affairs to generate an effective model of integrated child welfare services that comprises early detection and identification, referral and follow up for child centered case management. The integrated child social welfare programme model is called Program Kesejahteraan Sosial Anak Integratif (PKSA-I).

Contract Dates January – July 2017
Contact Astrid Gonzaga Dionisio, Child Protection Specialist
UNICEF Indonesia
adionisio@unicef.org



Advocacy Piece on Inclusion of Children Without Parental Care in SDGs implementation as group at risk of being left behind

Client: SOS Children's Villages International

Maestral supported SOS to develop an advocacy piece to inform governments and other partners of the situation of children without parental care or at risk of losing it with regards to the Sustainable Development Goals (SDGs) thematic areas as well as propose a series of policy recommendations to address the issue. The paper offers a narrative and evidence basis for advocacy with governments and other potential partners to better understand the relationship between children without parental care and young people leaving care. Additionally, it aims to provide policy recommendations to act upon this target group in order to not leave them out of the scope of action put in place to achieve the SDGs and ensure that positive impact on the target group is being achieved.

Contract Dates July – August 2016
Contact Claudia Arisi, Advocacy Advisor
SOS Children's Villages International
Claudia.arisi@sos-kd.org



Support for the Next Phase of the Better Volunteering, Better Care Initiative

Client: Better Care Network

Maestral, in coordination with the BVBC co-chairs and global working group members, supported the development of a comprehensive strategic plan and proposal for the next phase of the BVBC initiative. The consultancy included the evaluation of the current strategy and activities to develop a concept note outlining a clear strategic direction toward global behavior change aiming to shift the story around orphanages and volunteering. With the ultimate goal to end current practice and promote ethical volunteering alternatives that protect children.

Contract Dates May – July 2016
Contact Florence Martin, Director
Better Care Network
Florance.martin@bettercarenetwork.org



Legislative Review

Client: The Global Social Service Workforce Alliance, a project of the Tides Center

Maestral’s consultant provided an in-depth analysis of the social service workforce-supportive policies and legislation in order to promote the importance of this type of legislation, provide specific examples that feature the workforce and profile strategies implemented by countries that have effectively prepared and enacted legislation. The availability of (or gaps in) policies and legislation that provide a mandate for and definition of the social service workforce has a profound impact on the development and sustainability of social services in a particular country. The prepared report provides a glimpse into the momentum that is building around policy development in support of the workforce.

Contract Dates May – July 2016
Contact Amy Bess, Coordinator
Global Social Service Workforce Alliance
abess@socialserviceworkforce.org



Social Service Workforce Strengthening Evidence Review

Client: The Global Social Service Workforce Alliance, a project of the Tides Center

This project, building on the work of the Building Evidence for Social Service Workforce Strengthening Interest Group (BEIG), assessed gaps in research and recommended a future research agenda and structure to inform workforce strengthening strategies. The Maestral consultant took the lead in analyzing gaps and enhancing the current evidence matrix. The final report consolidated information and provided recommendations for addressing any gaps in research.

Contract Dates March – July 2016
Contact Amy Bess, Coordinator
Global Social Service Workforce Alliance
abess@socialserviceworkforce.org



The Mapping and Formative Evaluation of the Child Protection System of the Union of Comoros

Client: UNICEF

Maestral International conducted a mapping and formative evaluation of the protection system of Comoros. This mapping and assessment was to contribute to the development of a national policy and action plan for protection of children in the Comoros. Through a formative and advisory approach, the team aimed to strengthen national capacities and ensure that the findings and recommendations of the mapping and assessment are appropriate by the Government of the Union of the Comoros and its stakeholders. The development process was conducted with multi-sectoral consensus on an action plan to strengthen the child protection system.

Contract Dates January – July 2016
Contact Alain Joseph Tokam Mambou, Operations Manager
UNICEF Comoros
atokammambou@unicef.org



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Confederaziun svizra

Swiss Agency for Development
and Cooperation SDC

End Phase Review of the Safeguard Young People Programme

Client: Swiss Agency for Development and Cooperation

Maestral conducted an end of phase review that assessed the extent to which SYP is achieving progress, relevance, effectiveness, efficiency and sustainability towards reaching its mandated strategic objectives. The Safeguard Young People Programme aims to empower adolescents and young people aged 10-24, with a special focus on adolescent girls, to protect themselves from STIs including HIV, unwanted pregnancies, unsafe abortions, early marriages, harmful cultural practices, gender based violence and to promote equitable gender norms in eight Southern African countries: Botswana, Lesotho, Malawi, Namibia, South Africa, Swaziland, Zambia and Zimbabwe.

Contract Dates March – July 2016
Contact Lawrence Musa Lewis, Regional Program Officer HIV/AIDS
Swiss Agency for Development and Cooperation
Lawrence.lewis@eda.admin.ch



Reviewing and Developing Magomero College Social Work Diploma and Certificate Curriculum and Costed Delivery System

Client: UNICEF

Maestral and Rutgers University reviewed and developed a two-year social work diploma program and a one-year social work certificate program in Malawi, in partnership with the Ministry of Gender, Children, and Social Welfare and Magomero College. The overall goal of this consultancy was to improve the quality of the workforce through an established competency-based social work education curriculum – integrating knowledge (theory), values, and practice skills through academic instruction and a structured field practicum or internship. In order to adequately prepare students and those already employed, it is important that educational competencies and outcomes are culturally relevant and closely linked with policies and requisite job functions for respective professional and paraprofessional positions to ensure implementation of the National Child Protection System at the district and community level.

Contract Dates September 2015 – September 2016
Contact Alexander Mwale, Child Protection Officer
UNICEF Malawi
amwale@unicef.org

Discussion Paper on Violence Against Children and Care in Africa

Client: Better Care Network

Maestral is developing a discussion paper on violence against children in all care settings in the context of Sub-Saharan Africa, including an analysis of the links between violence against children and placement in alternative care, as well as violence against children in the alternative care settings, a review of findings from the literature, case studies of promising practices in the region, and key recommendations for the regional consultation.

Contract Dates November 2015 – 2017
Contact Florence Martin, Director
Better Care Network
Florence.martin@bettercarenetwork.org



Consultancy for Strengthening Case Management Systems in Eastern and Southern Africa

Client: UNICEF

Maestral assisted ESAR countries in establishing and/or improving and rolling out national frameworks for integrated case management systems. More specifically, to develop a readiness toolkit to support country-level diagnosis of existing system components and overall capability. The team developed a case management business model that country offices can adapt based on the results of their own situational and needs analyses. Technical support was provided for the participatory development of national strategies for the implementation and adaptation of four countries' chosen model as well virtual learning with other countries in the region.

Contract Dates May 2015 – July 2016
Contact Jonna Carlsson, Child Protection Specialist
UNICEF ESARO
jkarlsson@unicef.org



Map and Assess Child Protection Systems in Tabasco, Mexico

Client: State of Tabasco, Mexico

Maestral International with Grupo de Economistas y Asociados (GEA) conducted a rapid assessment of the social assistance system in Tabasco, Mexico between June and December 2014. The findings of the rapid assessment were presented to the government of Tabasco in January 2015. The rapid assessment contained a framework and recommendations to strengthen the existing social assistance system in Tabasco. The State Government of Tabasco approved the recommendations. Maestral, in collaboration with the Government, and partnering with Hope and Homes for Children, RELAF and UNICEF, helped to implement the first government-administered foster care program in Mexico.

Contract Dates June 2014 – July 2016
Contact David Gustavo Rodriguez Rosario
Villahermosa Tabasco, Mexico
davidgustavorr@yahoo.com



Consultancy for the Development of Transition Toolkit

Client: Faith to Action Initiative

A Maestral Sebior Associate developed content for a toolkit that will serve as a resource for faith-based organizations seeking to transition from models of institutional/orphanage care to family and community-based care.

Contract Dates July 2015 – May 2016
Contact Kerry Olson, Founder and President Emeritus
Firelight Foundation
kolson@firelightfoundation.org



Design and Support Implementation of a District Child Protection Systems Model in Malawi

Client: Overseas Development Institute (ODI)

In collaboration with ODI, Maestral supported the design of an operational National Child Protection System in Malawi that protects children from violence, abuse, exploitation and neglect while mitigating the impact of HIV. The research project supported the development of a comprehensive Child Protection model (including prevention and response services, human resources, multi-sector coordination, infrastructure, data management and financing) to be tested at district level and scaled nationally.

Contract Dates March 2015 – June 2016
Contact David Walker, Research Fellow
Overseas Development Institute
d.walker@odi.org.uk



Building the Capacity of the Human Rights Commissioner (Ombudsman) of Azerbaijan on Independent Child Rights Monitoring

Client: UNICEF

Maestral provided capacity building support and technical assistance to the National Preventive Group on Ill-treatment and Torture of the Human Rights Commissioner (Ombudsman) of Azerbaijan to better monitor and report on violations of children in justice, social care and special education systems in order to: improve independent child rights monitoring capacity; prevent or reduce cases of child rights violations in closed facilities; and improve coordination, response mechanisms, and reporting on child rights monitoring.

Contract Dates May 2015 – February 2016
Contact Ramiz Behbudov, Child Protection Manager
UNICEF Azerbaijan
rbehbudov@unicef.org



Consultancy to Support the Life Cycle Approach Situation Analysis of Women and Children in The Gambia

Client: UNICEF

Maestral conducted an analysis to strengthen government capacity to collect, analyze, and use data to inform policy and decision makers and conduct evaluations on policies and programs by 2016. The consultancy provided a clear and concise Situation Analysis of Women and Children in The Gambia that provided UNICEF Gambia with a high quality report using evidence-based analysis. It is expected to both inform the development of the next UNICEF country program, as well as the UNDAF.

Contract Dates August – November 2015
Contact Hayrullo Malikov, Social Policy Specialist
UNICEF Gambia
hmalikov@unicef.org



Analysis of the National Child Protection Systems, in the wider context of Social Protection System in Albania

Client: UNICEF

Maestral conducted a mapping and analysis of the child protection systems in Albania to identify major CP issues and functioning structures of the system. The exercise analyzed groups of children most affected and how all structure elements interact for the protection of children and their families. A comprehensive situation analysis produced recommendations to strengthen systems and form a basis for a national strategy on child protection as well as the development of a plan of action.

Contract Dates December 2014 – November 2015
Contact Floriana Hima, Child Protection Officer
Tirana, Albania
fhima@unicef.org



Assessment of Adolescents and Youth Development in Malawi

Client: UNICEF

Maestral conducted an in-depth analysis of adolescent and youth development programming in Malawi. The research resulted in a comprehensive report of existing services that support the needs and rights of adolescents and youth aged 10-24, with a clear articulation of gender-specific issues for both adolescent males and females and young men and women. The analysis explored the gender-specific needs of especially vulnerable groups, such as adolescents without parental care, the disabled, adolescents and young people living with HIV, those in conflict with the law, out-of-school youth, teenage parents and street-involved youth.

Contract Dates March – September 2015
Contact Kimanzi Muthengi, Education Specialist
UNICEF
Lilongwe, Malawi
kmuthengi@unicef.org



Development of Training Curriculum for the Department of Social Welfare Case Managers and mentoring and coaching package for newly-assigned Case Managers in Myanmar

Client: UNICEF

Maestral worked with UNICEF, the Department of Social Welfare and other Government and non-Government stakeholders to revise relevant training curriculum and materials, assisting the DSW in developing a human resource plan and assisting the DSW in establishing a work plan.

Contract Dates September 2014 - June 2015
Contact Aaron Greenberg, Chief Child Protection
Bahan Township, Yangon, Myanmar
agreenberg@unicef.org



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Swiss Agency for Development
and Cooperation SDC

End of Phase Review of the Regional Psychosocial Support Initiative (REPSSI)

Client: Swiss Agency for Development and Cooperation

The Maestral team conducted an external end of phase review of REPSSI's 2011-2015 strategy. The review assessed program achievements and identified challenges to inform the future orientation of the REPSSI program. Recommendations were provided on the future outlook of the program's next phase.

Contract Dates April – June 2015
Contact Nomfundo Mbuli, Regional Program Manager
Swiss Agency for Development and Cooperation
Pretoria, South Africa
+27 (0) 12 366 9400
Nomfundo.mbuli@eda.admin.ch



Strategy Development Literature Review

Client: REPSSI

Maestral conducted a literature review focusing on the psychosocial care and support landscape in Africa to inform the development of the REPSSI strategy for the period 2016-2020. The literature review included an extensive search of published materials and mapping existing initiatives addressing the needs of OVCY to identify key areas in PSS programming for REPSSI to consider in its strategy development.

Contract Dates February – March 2015
Contact Noreen Huni, Chief Executive Officer
Ferndale, Johannesburg, South Africa
Noreen.huni@repssi.org



Develop Costing Model for Child Protection Component of Ebola Recovery Plans

Client: UNICEF

Maestral assisted UNICEF WCARO Child Protection and Social Policy team to develop a costing model in excel for the child protection component of the Ebola Recovery plans. Activities included rapid assessment of relevant reports and policy documents related to the three affected countries of Guinea, Sierra Leone, and Liberia and develop model that could be used by all country teams.

Contract Dates January – February 2015
Contact Miranda Armstrong, Child Protection Specialist/Systems
UNICEF Regional Office Dakar
mearmstrong@unicef.org



Develop a National Child Protection Strategy and Action Plan

Client: Governance and Home Affairs EuropeAid

Having partnered with ARS Progetti, Maestral provided qualified technical assistance to the Government of Mauritius, specifically the Ministry of Gender, Child Development and Family Welfare. A functional audit of the Child Development Unit was performed in view of strengthening the gatekeeping of the child protection system as well as a Situation Analysis on Child Protection. Based on a consultative process, the National Strategy on Child Protection and its accompanying Action Plan were prepared.

Contract Dates 2014 - 2015
Contact Sonya Jetcheva, Project Officer
Brussels, Belgium
s.jetcheva@arsprogetti.com



Map the Child Protection System and Develop a National Child Protection Strategy and Plan of Action for The Gambia

Client: UNICEF

Maestral supported the Government of The Gambia in assessing, designing and implementing a comprehensive Child Protection System, including assessing and strengthening the capacity of the Department of Social Welfare to effectively lead its implementation, coordination and monitoring and evaluation. The second phase of the project included building on the mapping and assessment to facilitate a consultative and participatory process to deliver a comprehensive strategy and costed plan of action.

Contract Dates 2013 - 2015
Contact Salifu Jarsey, Child Protection Specialist
sjarsey@unicef.org



Mapping and Assessment of the Child Protection System and Development of a Child Protection System Strengthening Orientation Paper for Burkina Faso

Client: UNICEF

Maestral supported the Government of Burkina Faso and its partners in carrying out a mapping and assessment of the current child protection system which should lead to the development of a strategic plan for strengthening the system at national and sub-national levels. A call to action from the report included immediate follow-up on the exercise and intensive efforts to disseminate the mapping results to ensure that child protection problems become widely known and understood at national and regional levels.

Contract Dates 2013-2014
Contact Barbara Jamar, Chief Child Protection
bjamar@unicef.org



Technical Assistance for the Development of Alternative Care System for Children without Appropriate Care (CWAC) in Liberia

Client: Save the Children

Maestral clarified the Department of Social Welfare's legally-mandated roles and responsibilities regarding the identification, placement and care of Children Without Appropriate Care, developed a framework through which the DSW intakes, processes and provides solutions and monitoring for Children Without Appropriate Care under its jurisdiction, develop the institutional capacities of the Ministry of Health and Social Welfare/Department of Social Welfare to execute the framework.

Contract Dates 2013-2014
Contact Laila Khondkar, Child Protection Technical Manager
Laila.khondkar@savethechildren.org



Support the Development of a National Social Protection Strategy in Myanmar

Client: UNICEF

Maestral's president provided qualified technical assistance to the Ministry of Social Welfare in leading the process of developing a multi-sectoral national Social Protection Strategy, in accordance with the request of the Department of Social Welfare to UNICEF. This included technical expertise and guidance for the overall process involving the contribution of a critical mass of stakeholders at national and sub-national level. In late 2014, Myanmar's President approved and launched the Social Protection Strategy. The first ever of its kind, it signifies a major milestone for the country.

Contract Dates 2013-2014
Contact Cristina Roccella, Chief Social Policy and Monitoring and Evaluation
crocella@unicef.org



RIATT-ESA Midterm Review

Client: REPSSI

Maestral conducted a midterm review for Regional Inter Agency Task team on Children and AIDS for Eastern and Southern Africa (RIATT-ESA). The main purpose of the review was to obtain insight on the outcomes and operations of RIATT in contributing towards a scaled up, coordinated and more effective response for children affected by AIDS in Eastern and Southern Africa. The recommendations aimed to ensure that RIATT-ESA remains a strategic regional platform for vulnerable children in the region.

Contract Dates 2013
Contact Noreen Huni, Chief Executive Officer and RIATT-ESA Chairperson
noreen.huni@repssi.org

Strengthening Monitoring, Evaluation, Costing and Budgeting of Child Protection National Programs in UNICEF ESAR and WCAR Offices

Client: Columbia Group for Children in Adversity

Maestral, with the Columbia Group for Children in Adversity, supported UNICEF's monitoring results for equity system agenda in sub-Saharan Africa. This work supported strategies towards developing practical, costed national action plans with focus on implementation, and contain monitoring systems to enable reporting on progress and to aggregate results. The overarching goal was to provide a systematic approach to make informed decisions on child protection.

Contract Dates 2013-2014
Contact Susan Garland, Managing Director
sgarland2@optonline.net



Mapping and Assessment of Existing Child Protection System and Design of Strategy Plan of Action to Strengthen the System

Client: UNICEF

The Children's Protection and Welfare Act of 2011, prompted the Government of Lesotho to ensure that the new legislation is implemented effectively by all key players. A mapping and assessment of the child protection system was completed in 2013 and led to the development of a child protection strategy and plan of action for 2014-2017. The strategy is aligned to an expanded program of social protection for all, with a strong focus on vulnerable children and families.

Contract Dates 2013-2014
Contact Farida Nouredine, Child Protection Specialist OVC
fnouredine@unicef.org



Mapping and Assessing the Child Protection System in Six Selected States in Nigeria

Client: CapacityPlus

Maestral was engaged by CapacityPlus and USAID to conduct a comprehensive mapping, assessment and programming exercise on the child protection systems of six states of Nigeria. This was the first time so many mapping and assessments had been completed in one country.

Contract Dates 2013-2014
Contact Dana Singleton, Program Manager
dsingleton@capacityplus.org



Capacity Development on Child Protection Systems Mapping and Assessment in South Asia

Client: UNICEF

In facilitation with Child Frontiers, Maestral facilitated a regional UNICEF workshop in South Asia on the child protection systems agenda in the region.

Contract Dates July 2013
Contact Ron Pouwels, Regional Advisor on Child Protection
Kathmandu, Nepal
rpouwels@unicef.org

Midterm Review

Client: REPSSI

Maestral worked on an independent assessment of the results of the REPSSI program across the whole organization, with a focus on lessons learned and recommendations, including what has not worked, focusing on the results planned in the organization's results matrix and key identified strategies.

Contract Dates 2013
Contact Terrie Takavarasha, Regional Monitoring and Evaluation Manager
Ferndale, Randburg, South Africa
terrie.takavarasha@repssi.org



Mapping and Assessment of the Child Protection System in Swaziland

Client: UNICEF Swaziland

Maestral assisted UNICEF Swaziland with the mapping, assessment and strengthening of their child protection systems, utilizing the above Toolkit. Maestral provided on the ground coordination, technical assistance and training support.

Contract Dates 2013
Contact Matthew Dalling, Children and AIDS/OVC Specialist
mdalling@unicef.org



Joint Inter-Agency Statement on Child Protection Systems Strengthening in sub-Saharan Africa

Client: UNICEF Western and Central Africa Regional Office

In early 2013, Philip Goldman of Maestral facilitated the work of a variety of organizations (UNICEF, NGOs) working in sub-Saharan Africa to craft, formulate and ultimately endorse a joint statement and call to action to strengthen child protection systems in the region.

Contract Dates 2013
Contact Miranda Armstrong
UNICEF Regional Office Dakar
mearmstrong@unicef.org



Map and Assess the Child and Adolescent Protection System in Cape Verde

Client: UNICEF Cape Verde

Maestral assisted UNICEF with the mapping, assessment and strengthening of their child protection systems, utilizing the Toolkit. The findings highlighted several gaps and weaknesses in the child protection system and provided recommendations to address the most critical concerns. Recommendations included a normative framework, coordination and collaboration, and human resources support for the social welfare workforce.

Contract Dates 2013
Contact Nedila Rodrigues, Programme Specialist
nelida.rodrigues@cv.jo.un.org



Technical Note on Prevention and Response to Violence against Children in Early Childhood

Client: UNICEF

Maestral developed a comprehensive, synthesized and user-friendly technical note for country offices, regional offices and headquarters, to give background and context of the issue of violence, abuse and neglect in early childhood, nature and extent of the problem, different forms of violence

in early childhood, the impact on children, families and communities, risks and protective factors. It also included key elements to effective programming in this area from a systems approach at the national and community levels and community-based initiatives, mechanisms and services to strengthen the protective role of families and communities and to promote positive social change.

Contract Dates 2012-2013

Contact Clarice da Silva e Paula, Child Protection Specialist
UNICEF NY HQ, Child Protection Section
cdasilvaepaula@unicef.org



Introductory Training of Child Protection Systems Mapping and Assessment Toolkit

Client: UNICEF Maldives

Maestral assisted UNICEF Maldives with the mapping, assessment and strengthening of their child protection systems, utilizing the above Toolkit. Maestral provided on the ground coordination, technical assistance and training support as well as a help desk function for the key stakeholders engaged in strengthening, costing and implementing new child protection systems.

Contract Dates 2012-2013

Contact Mohamed Naeem, Child Protection, Gender and Child Rights
monaeem@unicef.org



Impact Evaluation of the National Plan of Action for Orphans and Other Vulnerable Children

Client: UNICEF Malawi

Maestral assessed how the implementation of the Malawi National Plan of Action has led to positive outcomes for orphans and vulnerable children and the role of the Plan in coordinating and guiding Malawi's national response for orphans and vulnerable children.

Contract Dates 2012-2013

Contact Asefa Tolessa Dano, Child Protection Specialist
atdano@unicef.org



Map and Assess the Child Protection System in Uganda

Client: UNICEF Uganda

Maestral assisted UNICEF Uganda with the mapping, assessment and strengthening of their child protection systems, utilizing the above Toolkit. Maestral provided on the ground coordination, technical assistance and training support as well as a help desk function for the key stakeholders engaged in strengthening, costing and implementing new child protection systems.

Contract Dates 2012-2013

Contact Silvia Pasti, Chief Child Protection
spasti@unicef.org



HIV-Affected Children and Residential Care

Client: UNICEF

The phenomenon of residential care has been growing in recent years, and HIV is one of the factors considered to be a cause. UNICEF commissioned Maestral and EveryChild to determine the scope of this problem and recommend how to develop family and community-based options for HIV-affected children without parental care. In 2012, a desk review and four country case studies were conducted in Malawi, Uganda, Thailand and Kenya.

Contract Dates 2012-2014
Contact Patricia Lim Ah Ken
New York, NY USA
plomahken@unicef.org



Technical Brief on Social Service Workforce

Client: IntraHealth/Capacity Plus

Maestral developed a technical brief describing and analyzing the different social work cadres involved in the social welfare workforce globally with particular emphasis on PEPFAR targeted countries. The brief included commonalities, differences, typologies, educational requirements, functions and responsibilities.

Contract Dates 2012
Contact Jim McCaffery Dana Singleton
Washington, DC USA Chapel Hill, NC USA
jmccaffery@capacityplus.org dsingleton@capacityplus.org



Rwanda De-institutionalization and Child Protection Program

Client: UNICEF

Maestral supported the Government of Rwanda and other in-country stakeholders to develop a program to strengthen its child protection system, building on a new Government policy, placing all children residing in institutions in families by end-2013. Key activities included development of a funding proposal to support a comprehensive system-wide reform, design of a rapid assessment of children being placed in families to ensure that their best interests are being met and to inform program design, and support in developing new and effective national coordination mechanisms for child protection.

Contract Dates 2012-2013
Contact Noala Skinner, Representative
nskinner@unicef.org



Evaluation

Client: Give a Child a Family

Give a Child a Family (GCF) provides family support and alternative care to vulnerable and orphaned children in KwaZulu Natal, South Africa. Its model is being replicated in several countries in Africa. GCF contracted with Maestral to evaluate its foster care and training programs as well as other program components to ensure they meet international standards.

Contract Dates 2011
Contact Elize Coetzee, Director Resource Development
KwaZulu Natal, South Africa
elize@gcf.org.za



Early Childhood Development: Developing Global Capacity

Client: UNICEF

In cooperation with MANNET, Maestral supported an assessment of UNICEF's capacity to carry out Early Childhood Development programs at the global and country level. The review included development of a strategic framework for UNICEF to move forward on ECD, whereby issues and gaps were identified and resolved, consensus reached on the framework, and initiatives developed and tested to address the identified challenges.

Contract Dates 2010-2011
Contact Early Childhood Development Unit
New York, NY USA
+1 212 326 7358



Eastern and Southern Africa: Child Protection System Strengthening

Client: UNICEF Eastern and Southern Africa Region

Maestral assisted UNICEF to assist Angola, Burundi, Ethiopia, Kenya, Malawi, Mozambique, Rwanda, Somaliland, South Sudan, Swaziland, Uganda, Zambia and Zimbabwe with the mapping, assessment and development of their child protection systems, utilizing the above Toolkit. It provided on the ground coordination, technical assistance and training support as well as a help desk function for the key stakeholders engaged in developing, costing and implementing new child protection systems.

Contract Dates 2010 - 2012
Contact Nankali Maksud, Regional Child Protection Specialist
Nairobi, Kenya
nmaksud@unicef.org



The Partnership for Children: A Donors' Collaborative

Client: Oak Foundation

In 2010, Maestral (in cooperation with the Fund for Social Change) worked with the Oak Foundation to assist with the design of The Partnership for Children, a donors' collaborative that will aim to prevent separation of children from their parents and to transform the lives of children who are living in residential institutions. Maestral prepared the initial concept paper for the collaborative, and supported related consultations with the Foundation and interested donors in May and June 2010.

Contract Dates 2010
Contact Florence Bruce, Director, Child Abuse Programme
Cointrin, Geneva, Switzerland
florence.bruce@oakfnd.ch



Strategic and Programme Review

Client: UNICEF Ukraine

In 2010, Maestral's Senior Partners conducted an overall review of the development priorities and UNICEF's strategic positioning in Ukraine. The main objective was to re-identify the strategic direction of the Country Programme given the newly emerged environment and political context at

that time. The review included three thematic areas of social policy, child care reform and early childhood development to ensure programs were effectively targeting system reform and fundamental changes for better protection of children's rights.

Contract Dates 2010
Contact Yukie Khushvakhtova Mokuo, Representative
ymokuo@unicef.org



Global Toolkit to Map and Assess Child Protection Systems

Client: UNICEF Headquarters

In 2009 and 2010, Maestral developed a Toolkit to map and assess child protection systems, supporting the implementation of UNICEF's 2008 Child Protection Strategy and helping countries and communities to develop, prioritize, cost and implement programs to develop and strengthen systems. The Toolkit draws on best practices in child protection, is Excel based and fully customizable, and includes links to an extensive array of resources. It was field tested in Bangladesh, Cambodia, Democratic Republic of Congo, Guatemala, Kenya, Kyrgyzstan, and Tunisia. The process covers the country's risk profile, the global context, the legal and policy context, data for decision-making, system structures / functions / capacities, ministry mapping, children and justice, community structures, functions and capacities, civil society and public accountability, the continuum of care, the future strategy, and costing and resource mobilization.

Contract Dates 2009-2010
Contact Kendra Gregson, Senior Advisor Social Welfare & Justice Systems
New York, NY USA
kgregson@unicef.org



Modernizing Social Security: A World Bank Project in Vietnam

Client: The World Bank

In 2009, Maestral's President was retained to assist the World Bank to prepare a Social Security Modernization Project on behalf of the Government of Vietnam. Support was provided to identify and confirm project objectives, components and activities, the system's investment plan, and a number of technical areas related to social security administration.

Contract Dates 2009
Contact Xiaoqing Yu, Lead Social Protection Specialist
Washington, DC USA
xyu@worldbank.org